

Follow-Up After Emergency Department Visit

For People With High-Risk Multiple Chronic Conditions (FMC)

Applications	HEDIS® (Administrative)
Objective Purpose of measure:	To ensure members ages 18 years and older who were seen in the emergency department (ED) for treatment and have high-risk multiple chronic conditions received appropriate follow-up care within seven days of discharge.
Eligible Population Which members are included?	Members age 18 years and older as of the ED visit. *Members in hospice are excluded. Exclude ED visits followed by an admission to an acute or non-acute inpatient care setting on the date of the ED visit or within seven days after ED visit.
Standard of Care	Members 18 years and older who were seen in the emergency department for treatment and who have high-risk multiple chronic conditions and had a follow-up service within seven days of the ED visit.
NCQA-Accepted Codes Please see below for code table location.	The following are eligible chronic condition diagnoses: <ul style="list-style-type: none"> • COPD and asthma • Alzheimer's disease and related disorders • Chronic kidney disease • Depression • Heart failure • Acute myocardial infarction • Atrial fibrillation • Stroke and transient ischemic attack
Documentation Requirements What documentation should be submitted?	The medical record should contain the DOS for follow-up visit and all aspects of the visit, including: physical exam findings, thorough and diagnosis-appropriate mental health assessment, medication list, medication side effects, compliance with prescribed treatment, questions/concerns member and/or caregiver may have, etc. Follow-up service within seven days include the following and may occur on the date of the ED visit: <ul style="list-style-type: none"> • An outpatient visit • A behavioral health visit • A telephone visit • Transitional care management services • Case management visits • Complex Care Management Services
References	For more information, please refer to WellCare's Clinical Practice Guidelines located at WellCare.com , choose state, and provider menu.

The criteria above are based on standards established under NCQA's HEDIS® Technical Specifications. HEDIS is a registered trademark of the National Committee for Quality Assurance (NCQA).

- Codes are listed on the provider portal
- Nurse Advice Line **1-800-919-8807**
- If you have any questions about WellCare's **Care Management Services**, please call **1-855-538-0454**

Quality care is a team effort.
 Thank you for playing a starring role!

