

# TexanPlus® HMO

Medicare Advantage Health Plans

## 2010 Enrollment Form

Follow these easy steps to enroll in a TexanPlus Health Maintenance Organization.

**Note:** Each applicant should fill out a separate enrollment form.

1. Have your Medicare card ready. You will need to fill in the requested information EXACTLY as it appears on your Medicare card to avoid delays with your enrollment.
2. Read each section carefully to be sure that you understand the information. Print legibly and fill in each section completely.
3. Sign and date the enrollment form. (Your enrollment form is not complete until you sign and date it.)
4. If mailing in your application, use the enclosed envelope to send back the following:
  - Enrollment Application
  - Member Acknowledgement Form
  - Scope of Appointment
  - Power of Attorney documentation (if applicable)
  - Voided check (if applicable)
  - End Stage Renal disease documentation (if applicable)

**Note:** If you have enrolled with us before, you may not need to fill out this enrollment form. Call us at 1-866-230-2513 (TTY users call 1-800-958-2692) to find out how you should enroll

### How to Submit your Enrollment:

Please fax your completed enrollment form to: 1-866-430-7452.

Or mail the form in the enclosed envelope to:

Regular Mail:	Overnight (For Agent Use Only):
TexanPlus HMO P.O. Box 27772 Houston, TX 77227-9933	TexanPlus HMO 4888 Loop Central Drive, Suite 700 Houston, TX 77081

You also have the option to enroll online instead at our Web site: [www.sctexas.com](http://www.sctexas.com).

**Have any questions?** Call us at 1-866-556-4607, 8:00 a.m. to 5:00 p.m. in your local time zone (TTY users call 1-800-777-9083) every day. We'll be glad to help.

**Please do not submit the same application or apply to the same plan more than once to avoid delays with your enrollment.**

UNIVERSAL  
AMERICAN

A Healthy Collaboration<sup>SM</sup>

PLEASE NOTE: Tear Off This Tab Before Writing On Application

# 2010 TexanPlus HMO

## Individual Enrollment Request Form *(For New Members Only)*

**Section 1: To Enroll in TexanPlus HMO Please Provide the Following Information  
(You can find your plan premium in the enclosed Summary of Benefits)**

Please check which plan you want to enroll in:

- Classic powered by CCRx \$     .   per month     Value \$     .   per month
- Premier powered by CCRx \$     .   per month

**Section 2: Please Complete The Information Below Exactly As It Appears On Your Medicare Card.**

<b>MEDICARE HEALTH INSURANCE</b>	
<b>SAMPLE ONLY</b>	
Last Name	Suffix
First Name	MI
Medicare Claim Number	
Is Entitled to Hospital Insurance (Part A)	Effective Date
Medical Insurance (Part B)	

Please take out your Medicare Card to complete this section.

- Please fill in these blanks so they match your red, white, and blue Medicare card.

**-OR-**

- Attach a copy of your Medicare card or your letter from Social Security or the Railroad Retirement Board.

You must have Medicare Part A and Part B to join a Medicare Advantage plan, such as TexanPlus HMO.

**An incorrect or incomplete Medicare claim number may cause a delay or denial of coverage.**

**Birth Date:**

(M M / D D / Y Y Y Y)

**Sex:**

- M  
 F

**Primary Phone Number:**

(   )   -

**Permanent Residence Street Address Line 1: (May not be a P.O. Box)**

Street Number      Street Name

**Permanent Residence Street Address Line 2: (Apt/Suite/Unit)**

**County:**

**City:**

**State:**

**ZIP Code:**

**Mailing Address:**     Same as permanent address

**Mailing Street Address Line 1:**

Street Number      Street Name or P.O. Box Number

**Mailing Street Address Line 2: (Apt/Suite/Unit)**

**County:**

**City:**

**State:**

**ZIP Code:**

**E-mail Address:**

### Section 3: Paying Your Plan Premium

You can pay your Medicare Advantage plan monthly premium, or any determination of a late enrollment penalty, by mail, by Automatic Bank Draft Withdrawal, or by automatic deduction from your monthly Social Security benefit check. **If you have selected a \$0 premium plan without prescription drug coverage, you do not need to fill out this section.**

People with limited incomes may qualify for Extra Help to pay for their prescription drug costs. If you qualify, Medicare could pay for 75% of your drug costs including monthly prescription drug premiums, annual deductibles, and co-insurance. Additionally, those who qualify won't have a coverage gap or a late enrollment penalty. Many people are eligible for these savings and don't even know it. For more information about this Extra Help, contact your local Social Security office, or call Social Security at 1-800-772-1213. (TTY users call 1-800-325-0778). You can also apply for Extra Help online at [www.socialsecurity.gov/prescriptionhelp](http://www.socialsecurity.gov/prescriptionhelp).

If you qualify for Extra Help with your Medicare prescription drug coverage costs, Medicare will pay all or part of your plan premium. If Medicare pays only a portion of this premium, we will bill you for the amount that Medicare does not cover.

**How would you like to pay your monthly Medicare Advantage plan premium? If you don't select a payment option, you will get a bill each month. Please check the appropriate box:**

Automatic Bank Draft Withdrawal. Please send us a VOIDED check and fill in the requested information, which allows us to deduct your monthly payment from your bank account.

*By selecting Automatic Bank Withdrawal, I authorize the bank or financial organization named below to pay my premium through electronic bank withdrawal payable to TexanPlus HMO. The bank or other financial organization will be fully protected in honoring these payments until written notice from me canceling this request is received.*

Please choose one of the following:     Checking     Savings

Name on Account: \_\_\_\_\_

Financial Institution: \_\_\_\_\_

Routing Number: \_\_\_\_\_

Account Number: \_\_\_\_\_

Name	2008
Address	
City, State Zip	Date
Pay to the order of	\$ _____
	Dollars
Memo	
⑆ 1 2 3 4 5 6 7 8 9 ⑆	⑆ 1 2 3 4 5 6 7 8 9 ⑆ 2 0 0 8

Routing Number    Account Number

Account Holder Signature \_\_\_\_\_

Monthly payments by personal check. You will be mailed a premium statement each month.

**Do not send payment with this enrollment form.**

Social Security benefit check deduction. Please note: Social Security Administration (SSA) deduction is completed through the SSA and may take three or more months to process. (The SSA deduction may take three or more months to begin. In most cases, the first deduction from your SSA benefit check will include all premiums due from your enrollment effective date up to the point withholding begins.)

### Section 4: Please Read and Answer These Important Questions

1. Do you have End-Stage Renal Disease (ESRD)?     Yes     No

If you answered "yes" to this question and you do not need regular dialysis any more, or if you have had a successful kidney transplant, **please attach a note or records** from your doctor showing you do not need dialysis or have had a successful kidney transplant.

2. Are you a resident in a long-term care facility, such as a nursing home?  Yes  No  
 If "yes," please provide the following information:

**Name of Institution:** \_\_\_\_\_  
 \_\_\_\_\_

**Address of Institution (number and street):**  
 \_\_\_\_\_  
 \_\_\_\_\_

**City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip Code:** \_\_\_\_\_

**Phone Number:** \_\_\_\_\_ — \_\_\_\_\_ — \_\_\_\_\_

3. Are you enrolled in your state Medicaid program?  Yes  No  
 If "yes," please provide your Medicaid number: \_\_\_\_\_

4. Are you or your spouse employed?  Yes  No

**Complete if MA-PD plan is selected**

5. Some individuals may have other drug coverage, including other private insurance, TRICARE, Federal employee health benefits coverage, VA benefits, or state pharmaceutical assistance programs.  
 Will you have other prescription drug coverage in addition to a TexanPlus HMO plan?  Yes  No  
 If "yes," please list your other coverage and your identification (ID) number(s) for this coverage:

**Name of Coverage:** \_\_\_\_\_  
**ID# for This Coverage:** \_\_\_\_\_  
**Group# for This Coverage:** \_\_\_\_\_

6.  Please check this box if you would prefer information in Spanish.  
 Please contact TexanPlus HMO at 1-866-230-2513, 8:00 a.m. to 8:00 p.m. in your local time zone (TTY users call TTY 1-800-958-2692) every day, if you need information in another format or language.

**Section 5: Primary Care Selection**

As a TexanPlus HMO member, you will have a primary care physician (PCP) who will be coordinating your healthcare. Please choose the name of a primary care physician from our list of network physicians, which can be obtained from your agent, on our website at [www.sctexas.com](http://www.sctexas.com), or by calling Customer Service at 1-866-230-2513, 8:00 a.m. to 8:00 p.m. in your local time zone (TTY users call 1-800-958-2692) every day. If you do not select one of the primary care physicians from our list, the plan will automatically choose one for you.

**Physician Name:** \_\_\_\_\_  
**Address:**  
 \_\_\_\_\_  
 \_\_\_\_\_

**City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip Code:** \_\_\_\_\_

Are you currently a patient of the physician:  Yes  No

**STOP Section 6: Please Read This Important Information STOP**

**If you currently have health coverage from an employer or union, joining TexanPlus HMO could affect your employer or union health benefits. You could lose your employer or union health coverage if you join TexanPlus HMO.** Read the communications your employer or union sends you. If you have questions, visit their website, or contact the office listed in their communications. If there is not any information on whom to contact, your benefits administrator or the office that answers questions about your coverage can help.

**Section 7: Please Read and Sign on Page 6**

**By completing this enrollment application, I agree to the following:**

TexanPlus HMO is a Medicare Advantage plan and has a contract with the Federal government. I will need to keep my Medicare Parts A and B. I can be in only one Medicare Advantage plan at a time, and I understand that my enrollment in this plan will automatically end my enrollment in another Medicare health plan or prescription drug plan. It is my responsibility to inform you of any prescription drug coverage that I have or may get in the future. I understand that if I do not have Medicare prescription drug coverage, or creditable prescription drug coverage (as good as Medicare's), I may have to pay a late enrollment penalty if I enroll in Medicare prescription drug coverage in the future. Enrollment in this plan is generally for the entire year. Once I enroll, I may leave this plan or make changes only at certain times of the year when an enrollment period is available (Example: November 15 – December 31 of every year), or under certain special circumstances.

TexanPlus HMO serves a specific service area. If I move out of the area that TexanPlus HMO serves, I need to notify the plan so I can disenroll and find a new plan in my new area. Once I am a member of TexanPlus HMO, I have the right to appeal plan decisions about payment or services if I disagree. I will read the Evidence of Coverage from TexanPlus HMO when I get it to know which rules I must follow to get coverage with this Medicare Advantage plan. I understand that people with Medicare are not usually covered under Medicare while out of the country except for limited coverage near the U.S. border.

I understand that beginning on the date TexanPlus HMO coverage begins, I must get all of my health care from TexanPlus HMO, except for emergency or urgently needed services or out-of-area dialysis services. Services authorized by TexanPlus HMO and other services contained in my TexanPlus HMO Evidence of Coverage document (also known as a member contract or subscriber agreement) will be covered. Without authorization, NEITHER MEDICARE NOR TexanPlus HMO WILL PAY FOR THE SERVICES.

I understand that if I am getting assistance from a sales agent, broker, or other individual employed by or contracted with TexanPlus HMO, he or she may be paid based on my enrollment in TexanPlus HMO.

**Authorization to release information:**

By joining this Medicare health plan, I acknowledge that TexanPlus HMO will release my information to Medicare and other plans as is necessary for treatment, payment and health care operations. I also acknowledge that TexanPlus HMO will release my information, including my prescription drug event data, to Medicare, who may release it for research and other purposes which follow all applicable Federal statutes and regulations. The information on this enrollment form is correct to the best of my knowledge. I understand that if I intentionally provide false information on this form, I will be disenrolled from the plan.

I understand that my signature (or the signature of the person authorized to act on my behalf under the laws of the State where I live) on this application means that I have read and understand the contents of this application. If signed by an authorized individual (as described above), this signature certifies that: 1) this person is authorized under State law to complete this enrollment and 2) documentation of this authority is available upon request by TexanPlus HMO or by Medicare.



**Section 8: Power of Attorney/Authorized Representative**

If you are legally authorized to represent the enrollee, you must provide the following information (not for agent use): Power of Attorney (POA) or authorized representative documentation needs to be submitted with the application.

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Phone Number: \_\_\_\_\_-\_\_\_\_\_-\_\_\_\_\_

Relationship to Enrollee:  Child  Friend  Spouse  Other

Signature: \_\_\_\_\_ Today's Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

**Agent Use Only**

Agent Name: *(please print)*

\_\_\_\_\_

Today's Date: \_\_\_\_/\_\_\_\_/\_\_\_\_ Proposed Effective Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

Agent ID Number: \_\_\_\_\_ Agent Signature: \_\_\_\_\_

POS:  In-store pharmacy  In-office at physician practice  Pharmacy material lead  
 Physician material lead  Seminar  Other \_\_\_\_\_

If you are submitting this application through the AgentLink process, remember to print and complete the cover sheet, indicating the subscriber ID. Fax or mail in the cover sheet along with a copy of this application **within 24 hours of receipt of AgentLink confirmation.**

**Internal Use Only**

**APPLICATION RECEIPT TRACKING**

Initial Receipt Date at  
Field Office:

\_\_\_\_/\_\_\_\_/\_\_\_\_

Medicare Services Inventory  
Control Receipt:

\_\_\_\_/\_\_\_\_/\_\_\_\_

Medicare Services  
Deemed Complete:

\_\_\_\_/\_\_\_\_/\_\_\_\_

Group Code: \_\_\_\_\_

Provider #:

\_\_\_\_\_

Cycle #

\_\_\_\_\_

PBP #

\_\_\_\_\_

TexanPlus® HMO is a Medicare-approved Medicare Advantage plan offered through the following organization that contracts with the Federal government: SelectCare of Texas, L.L.C., a member of the Universal American family of companies.

